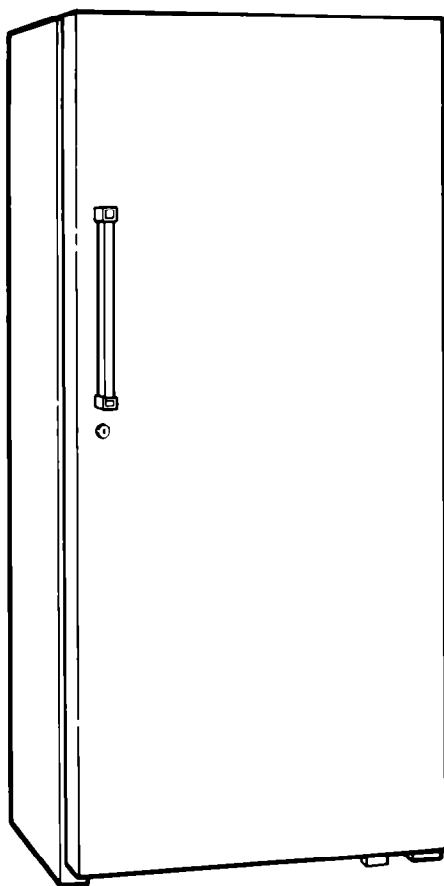
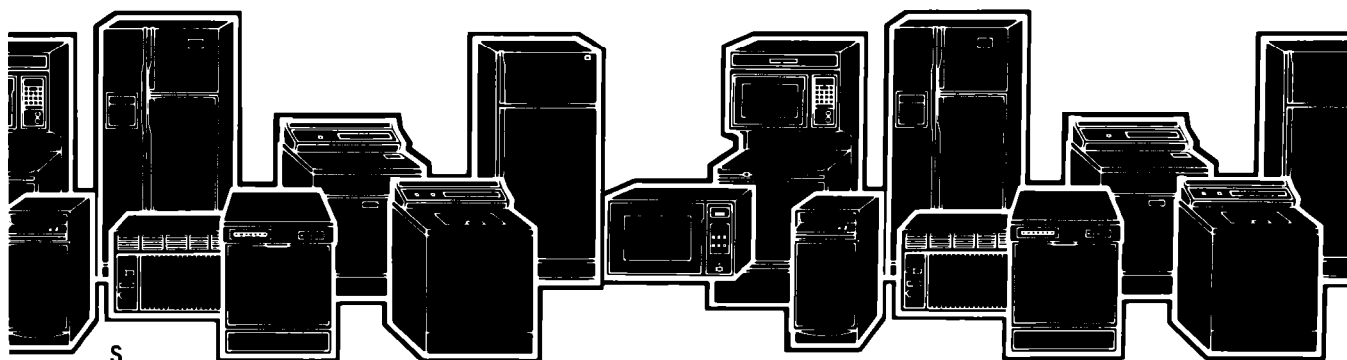


# use & care guide



**NO-FROST  
UPRIGHT  
FREEZER**  
Model EV190N

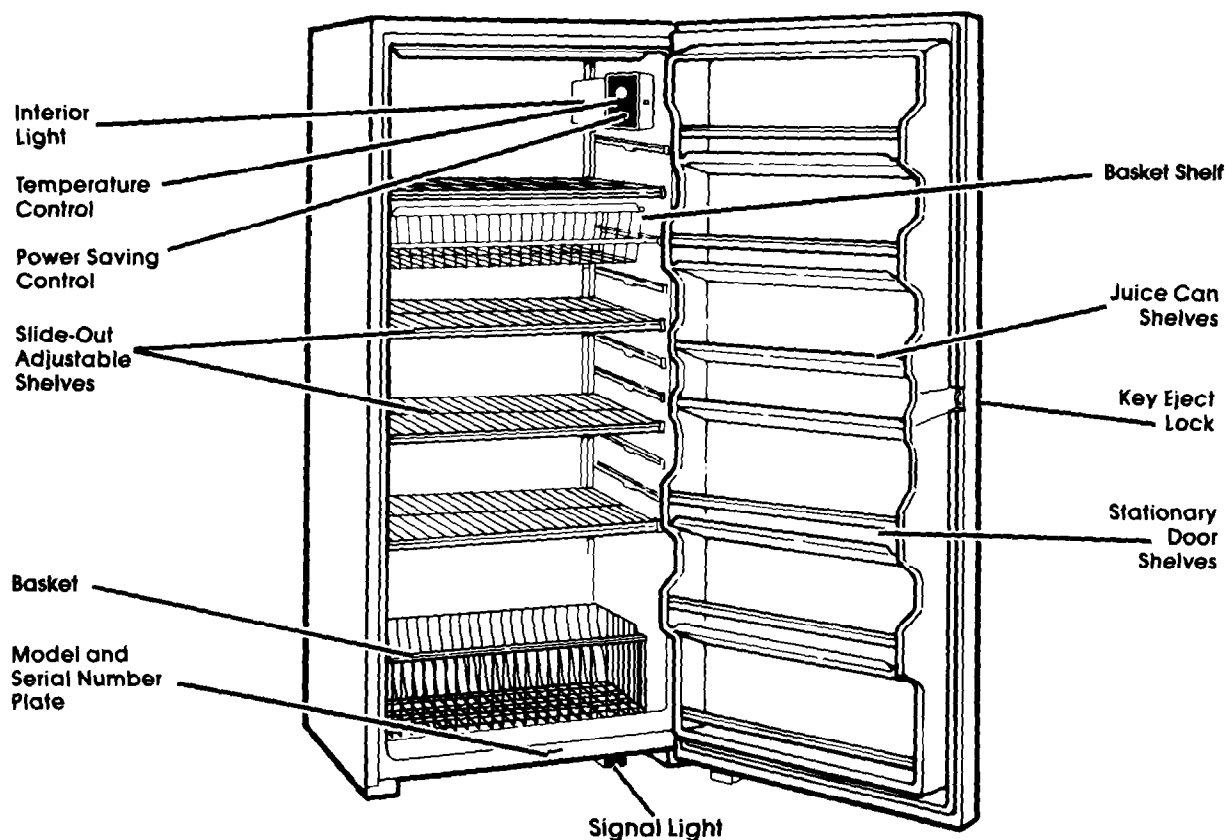
For Freezers, Ice Makers, Dishwashers, Built-In Ovens and Surface Units, Ranges, Microwave Ovens, Trash Compactors, Room Air Conditioners, Dehumidifiers, Automatic Washers, Clothes Dryers, Freeze



# Please read this Use and Care Guide before you do anything else...

This booklet tells you how to start your freezer, clean it and adjust controls. Treat your new freezer with care. Use it only to do what home freezers are designed to do.

## Parts and features



### Copy your Model and Serial Numbers here...

When you need service or call with a question, have this information ready:

1. **Complete** Model and Serial Numbers (from the label located as shown).
2. Purchase date from sales slip.

Copy this information in these spaces. Keep this book, your warranty and sales slip together in a handy place.

**Please complete and mail the Owner Registration card furnished with this product.**

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Purchase Date \_\_\_\_\_

Service Company and Telephone Number \_\_\_\_\_

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## Important safety instructions

### ⚠ WARNING

To reduce the risk of fire, electrical shock, or injury when using your freezer, follow basic precautions including the following:

- Read all instructions before using the freezer.
- Child entrapment and suffocation are not problems of the past. Junked or abandoned freezers are still dangerous...even if they will "just sit in the garage a few days." If you are getting rid of your old freezer, do it safely. Please read the enclosed safety booklet from the Association of Home Appliance Manufacturers. Help prevent accidents.
- Never allow children to operate, play with, or crawl inside the freezer.
- Never clean freezer parts with flammable fluids. The fumes can create a fire hazard or explosion.

#### • FOR YOUR SAFETY •

**DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE. THE FUMES CAN CREATE A FIRE HAZARD OR EXPLOSION.**

It is your responsibility to be sure your freezer:

- is installed and leveled on a floor that will hold the weight, and in an area suitable for its size and use.
- is connected only to the right kind of outlet, with the right electrical supply and grounding. (Refer to the Electrical Requirements and Grounding Instructions Sheet.)
- is used only to do what home freezers are designed to do.
- is not near an oven, radiator or other heat source.
- is properly maintained.
- is out of the weather.
- is used in an area where the temperature will not exceed 110°F (43.3°).
- is not used by anyone unable to operate it properly.
- is not loaded with food before it has time to get properly cold.

— SAVE THESE INSTRUCTIONS —

# Before using your freezer

## 1. Clean it...

Clean your freezer before using it. See cleaning instructions on page 7.

## 2. Remove sales labels...

Remove the Consumer Buy Guide label and any **inside** labels before using the freezer.

**To remove any remaining glue:**

1. Rub briskly with thumb to make a ball, then remove.

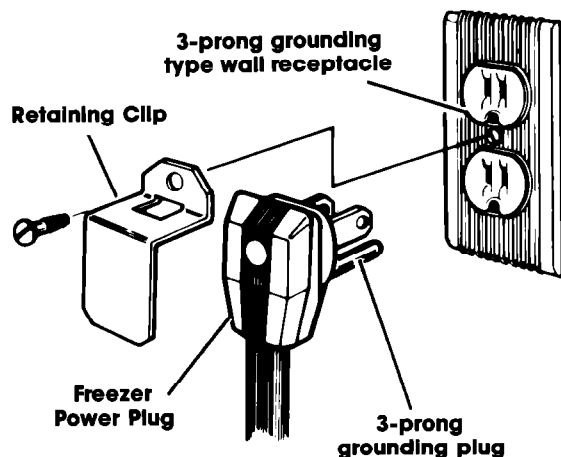
**OR**

2. Soak area with dishwashing detergent solution (1 teaspoon detergent in 1 quart warm water) before removing glue as described in step 1.

**DO NOT USE rubbing alcohol or flammable or toxic solvents, such as acetone, gasoline, carbon tetrachloride, etc. These can damage the surface finish.**

**NOTE: DO NOT REMOVE the Tech Sheet fastened under the freezer at the front.**

## 3. Plug it in...

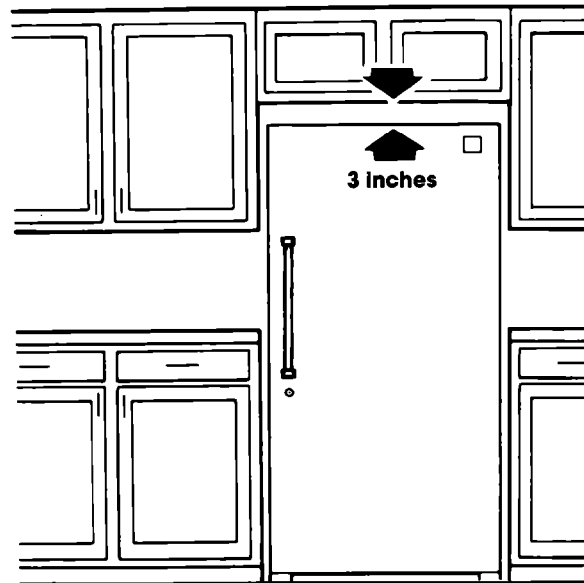


**Recommended Grounding Method**

A 115 Volt, 60 Hz., AC only 15 or 20 ampere fused and properly grounded electrical supply is required. It is recommended that a separate circuit serving only this appliance be provided. **Use a receptacle which cannot be turned off with a switch or pull chain. Do not use an extension cord.**

Attach retaining clip over power cord plug from literature package inside the freezer.

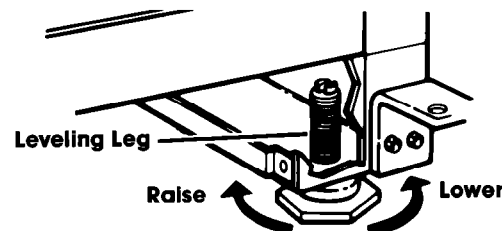
## 4. Install properly...



1. Check the strength of the floor. It should hold the weight of a fully loaded freezer.
2. Allow 3 inches (7.5 cm) air space on top of freezer for proper ventilation.
3. Allow at least an inch (2.5 cm) between the freezer condenser, on the back of the unit, and the wall.
4. Allow ½ inch (1.25 cm) on each side of the freezer for ease of installation.
5. If the freezer is to be in a corner, you might want to leave extra space on the hinge side so the door can be opened wider.

## 5. Level freezer...

so the door will stay open at any position.



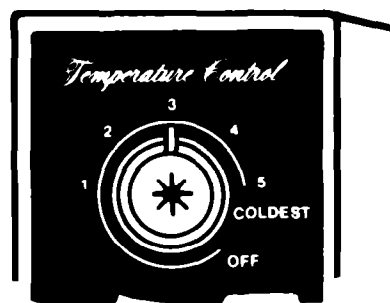
This freezer has 2 threaded leveling legs that are shipped in a separate package.

1. Screw these legs all the way into bolt holes in the bottom front corners of the freezer.
2. Slide the freezer into place.
3. Adjust front legs to level the freezer.
  - To raise corners, turn legs in direction shown.
  - To lower corners, turn legs in direction shown.
4. Check with level.
5. After freezer is fully loaded, recheck with level.

# Using your freezer

## Setting the temperature control...

To start, turn control to the middle of the dial. This setting is designed to maintain the temperature at or near 0°F (-17.8 °C) under normal operating conditions.



## Adjusting the temperature control...

1. Turn control to higher number for colder temperatures.
2. Turn to lower number for less cold temperatures.

## Cooling freezer first...

1. Allow freezer to cool 6 to 8 hours before filling with **frozen food**.
2. Let it cool overnight before adding large amount of **unfrozen food**.

**Note:** When freezer is first started, the compressor will run constantly until the cabinet is cooled. It may take up to 6 to 8 hours or longer, depending on room temperature and the number of times the freezer door is opened.

After the cabinet is cooled, the compressor will turn ON and OFF as needed to keep the freezer at the proper temperature.

## The Power Saving Control...

operates electric heaters. These heaters help prevent moisture from forming on the outside of the freezer when humidity is high.

1. Use the OFF setting to save energy when humidity is low.
2. Use the ON setting only if moisture forms on the outside of the freezer.



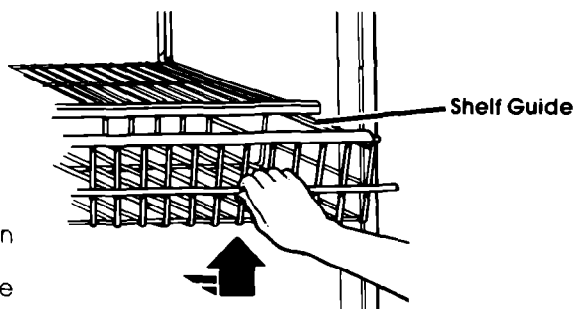
## Adjusting the basket shelf...

### To remove basket shelf:

1. Remove food from basket.
2. Slide basket straight out to the stop.
3. Lift front.
4. Slide the rest of the way out.

### To replace basket shelf:

1. Fit back of basket shelf on top of guide stops on bottom of guides.
2. Lift front, then slide the basket until it clears the guide stops.



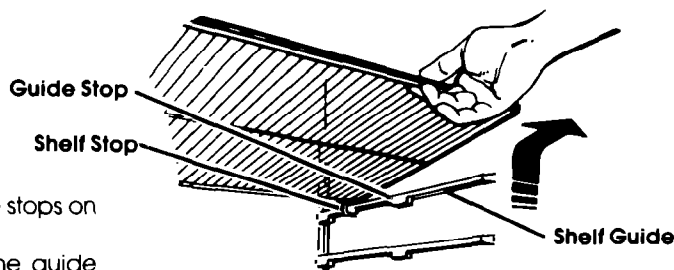
## Adjusting the freezer shelves...

### To remove shelf:

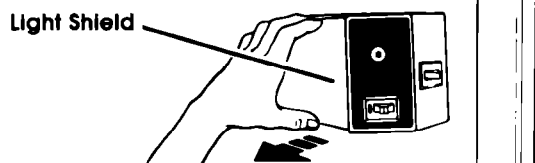
1. Remove food from shelf.
2. Slide shelf straight out to the stop.
3. Lift front.
4. Slide the rest of the way out.

### To replace shelf:

1. Fit back of shelf on top of guides with wire stops on bottom of guides.
2. Lift front, then slide shelf until it clears the guide stops.



## Changing the light bulb...



## ⚠ WARNING

### Electrical Shock Hazard

**Before removing a light bulb, either unplug the freezer or disconnect the electricity leading to the freezer at the main power supply. Shock and injury can occur if electricity remains connected.**

1. Disconnect freezer from power supply.
2. Remove the light shield from the side of the control panel. Depress the back of the shield to release the tabs, then pull away.
3. Replace the bulb with a 40-watt appliance bulb.
4. Replace the light shield. Insert the shield tabs in the slots, then press the shield to snap into place.
5. Reconnect power supply.

## Removing the freezer basket...

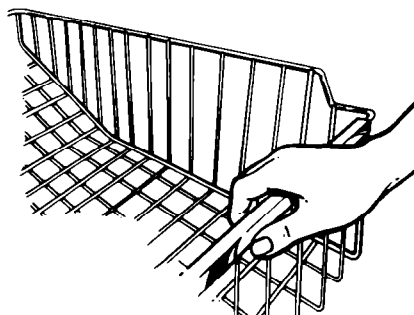
For proper air movement, keep the freezer basket in place when the freezer is operating.

### To remove the basket:

- Slide out to the stop.
- Lift the front to clear the stop.
- Slide out the rest of the way.

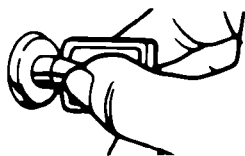
### To replace the basket:

- Place basket on the slides.
- Make sure the wire stops clear the front of the slides.
- Slide basket in.



## The key eject lock...

can help reduce the hazard of child entrapment.

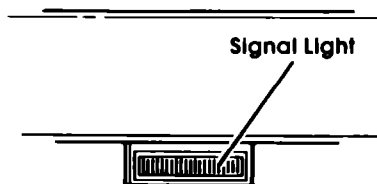


To lock or unlock the freezer you must hold the key in the lock while turning. The lock is spring loaded so the key cannot be left in the lock.

If the key is lost, contact your WHIRLPOOL dealer for a replacement. Always give the **complete** model and serial number of your freezer when requesting a replacement key.

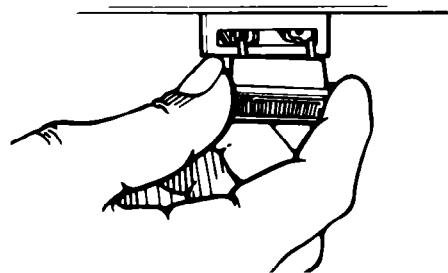
## The signal light...

automatically warns of any unexpected power failure.



If the signal light is not glowing, immediately check:

- for power interruption,
- for an unplugged power cord,
- for a burned out signal light.



### To replace burned out signal light:

1. Unplug power cord from outlet.
2. Open the freezer door.
3. Unplug burned out light and replace with one of same wattage and size. Signal light can be ordered from your WHIRLPOOL dealer, Part No. 1103639.
4. Close freezer door and plug power cord into outlet.

## Energy saving tips...

You can help your freezer use less electricity.

- Check door gasket and level freezer to assure a good door seal.
- Clean the condenser coils regularly.
- Keep door openings to a minimum. Remove several items at one time. Keep contents organized to eliminate searching.
- Fill to capacity. Follow recommended procedures for freezing foods. See pages 9 and 10.

- Set Temperature Control to provide temperatures around 0°F (–17.8°C). There is no need to store foods below 0°F.
- Keep door locked to ensure door closure.
- Keep Power Saving Control on OFF when humidity is low.

## Cleaning your freezer

This freezer is a No-Frost model and defrosts automatically. Complete cleaning, however, should be done at least once a year.

### To clean:

1. Turn Temperature Control to OFF.
2. Unplug power cord.
3. Take out all food.

**Note:** Wrap frozen foods and packages in several layers of newspaper and cover with a blanket. Food will stay frozen for several hours.

4. Remove shelves and trivet.
5. Clean freezer according to the following directions.

### After cleaning:

1. Replace shelves and trivet.
2. Plug in power cord.
3. See directions for "Setting the Temperature Control," page 5.

### WARNING

#### Personal Injury Hazard

**When moving the freezer, wipe up any water that may have spilled from the defrost pan. Spilled water can cause slipping and personal injury.**

## Cleaning chart...

Part	What to use	How to clean
<b>Removable parts (shelves, basket, etc.)</b>	Sponge or cloth; mild detergent and warm water.	<ul style="list-style-type: none"> <li>• Wash with warm water and a mild detergent.</li> <li>• Rinse and dry.</li> </ul>
<b>Outside</b>	Sponge, cloth or paper towel; mild detergent; appliance wax (or good auto paste wax).	<ul style="list-style-type: none"> <li>• Wash with warm water and a mild detergent. <b>Do not use abrasive or harsh cleansers.</b></li> <li>• Rinse and dry.</li> <li>• Wax painted metal surfaces at least twice a year with appliance wax or a good auto paste wax. Apply wax with a clean, soft cloth. <b>Do not use wax on plastic parts.</b></li> </ul> <p><b>Waxing painted metal surfaces provides rust protection.</b></p>
<b>Inside walls (Freezer should be allowed to warm up so cloth won't stick.)</b>	Sponge, soft cloth or paper towel; baking soda, warm water, mild detergent.	<ul style="list-style-type: none"> <li>• Wash with warm water and mild detergent; <b>OR</b> with solution of 2 tablespoons (26 g) baking soda to 1 quart (.95 L) warm water.</li> <li>• Rinse and dry.</li> </ul> <p><b>DO NOT USE cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum on plastic because they may damage these parts.</b></p>
<b>Door liner and gasket</b>	Sponge, soft cloth or paper towel; mild detergent and warm water.	<ul style="list-style-type: none"> <li>• Wash with warm water and mild detergent.</li> <li>• Rinse and dry.</li> </ul> <p><b>DO NOT USE cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum on plastic because they may damage these parts.</b></p>
<b>Defrost pan (behind freezer on top of compressor)</b>	Sponge, soft cloth or paper towel; mild detergent and warm water.	<ul style="list-style-type: none"> <li>• Slide freezer out away from wall.</li> <li>• Wash defrost pan with warm water and mild detergent. <b>Do not remove defrost pan to clean.</b></li> <li>• Rinse and dry.</li> <li>• Make sure defrost drain tube points into pan.</li> <li>• Slide freezer back into place.</li> </ul>
<b>Condenser coils</b>	Use vacuum cleaner with brush attachment.	<ul style="list-style-type: none"> <li>• Slide freezer out away from the wall.</li> <li>• Clean dust and lint from condenser coils behind the freezer at least every other month.</li> </ul>

### **⚠ WARNING**

#### **Personal Injury Hazard**

**Be careful of sharp wire ends at top of condenser coils. They can cause personal injury or damage brush attachment.**



# Freezing food in your freezer



When freezer has cooled to a safe storage temperature, it may be loaded with **frozen food**.

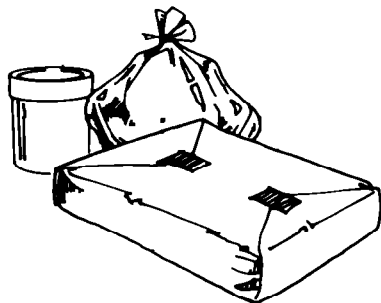
When you plan to freeze **unfrozen food**, see the following chart for the amount to freeze at **one time**.

POUNDS OF FOOD TO FREEZE AT ONE TIME*		
Size of Freezer	Meat or Fish	Vegetables or Fruit
18 cu. ft. (.54 L)	36 lbs. (16.2 kg.)	54 lbs. (24.3 kg.)

\*These amounts are based on USDA recommendations. If too many packages of unfrozen food are packed at one time into the freezer, the rate of freezing is too slow. Poor quality products result.

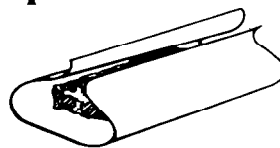
## Packaging and sealing food...

Airtight packaging is important in freezing foods. Containers and wrappings should be moisture and vapor-proof and packages should be sealed carefully to keep moisture in and air out.

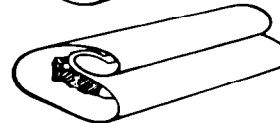
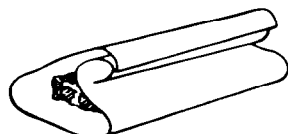


Freezer burn can result if food is not properly wrapped. When this happens, food dehydrates and is of poor quality.

## To wrap food...



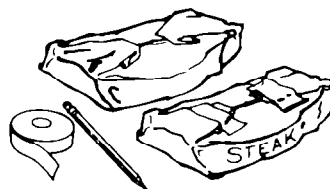
1. Cut sheet of wrapping material about one-third longer than distance around food to be wrapped. Place wrapping sheet on flat surface with food in center of sheet.



2. Bring front and back of wrapping together and fold in toward food, making at least two one-inch (2.5 cm) folds until food fits tightly against wrapping.



3. Crease ends close to food to eliminate air pockets.



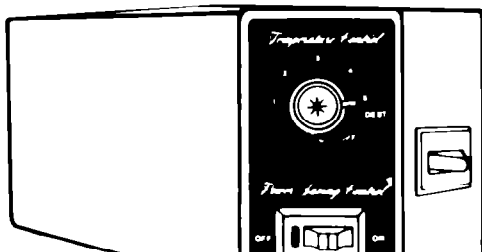
4. Press all air from package. Fold each end over twice. Make sure fold is tight and fasten against end of package with freezer tape.

**NOTE:** Pad sharp edges of meat with bones with extra wrap to protect the wrap from punctures.

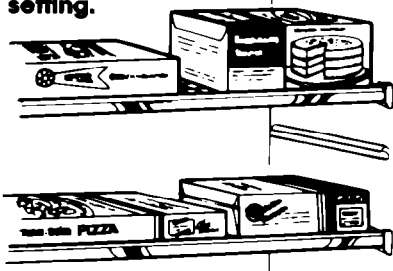
Use heavy-duty aluminum freezer foil, kraft paper with cellophane bonded to it, special freezer bags, jars, cartons and freezer sealing tape for packaging your food items. You'll find them at the supermarket or freezer dealer.

**See the "Freezer Guide" for complete information and tips on home freezing.**

## Loading...



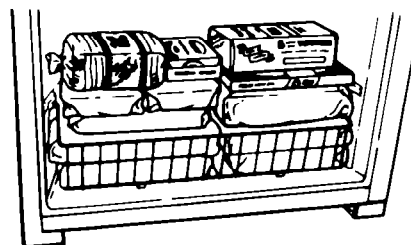
1. Before freezing large quantities of food, turn Temperature Control to highest setting and let freezer operate for several hours. **After loading all food items, return Temperature Control to the usual setting.**



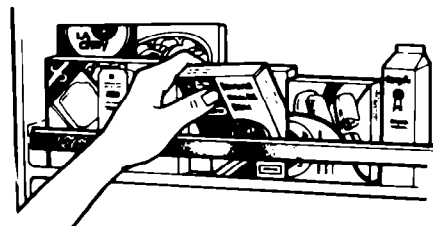
2. To speed freezing, lay packages in a single layer so each rests on the surface of a shelf. Leave space between packages.
3. Add more unfrozen food after first load is frozen (approximately 18 to 24 hours).

## Storing frozen food...

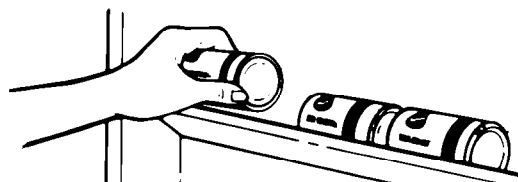
After food is frozen, stack packages anywhere in the freezer. Packages should not extend beyond the shelf edge or they may keep the door from closing and sealing properly.



**Basket** – Store heavy and bulky packages here. Basket should be in place at all times for proper air circulation.



**Door storage** – Store packages on the door shelves behind the retaining bar.



**Juice can shelves** – Store juice cans on door as shown.

## Vacation and moving care

### Vacations...

Arrange for someone to make regular checks of your freezer to make sure it is operating and electricity has not been interrupted.

### Shutting off and moving...

**If freezer is shut off for more than 24 hours:**

1. Remove and store all food.
2. Unplug freezer.
3. Clean thoroughly. See "Cleaning your freezer," page 7.
4. Block door open for air circulation. Turn lock to locked position with door open. Place blocks between door and cabinet and tape in place with self-adhesive filament tape.

To restart freezer, see "Using your freezer," page 5.

### If you move the freezer:

1. Remove shelves and trivet.
2. Tape doors shut.
3. **Do not place objects inside cabinet.**
4. Level properly to ensure good door seal.

## ⚠ WARNING

### Personal Injury Hazard

- **Do not allow children near the refrigerator when the doors are blocked open. They may become injured or trapped.**
- **When moving the freezer, wipe up any water that may have spilled from the defrost pan. Spilled water can cause slipping and personal injury.**

# If you need service or assistance, we suggest you follow these five steps:

## 1. Before calling for assistance...

Performance problems often result from little things you can find and fix yourself without tools of any kind.

### If the electricity goes off:

Learn how long the power will be off by calling the power company.

- If service is to be interrupted 24 hours or less, keep the freezer closed. Most food will stay frozen.
- If service is to be interrupted longer than 24 hours, do this:
  1. Remove all unfrozen food and store in a frozen food locker. **OR...**
  2. Place 2 lbs. (0.9 kg) of dry ice in freezer for every cu. ft. of freezer space. This will keep frozen foods for 2 to 4 days. Wear gloves to protect your hands from dry ice burns.
  3. If neither food locker storage or dry ice is available, use or can perishable food at once.
- The length of time food will stay frozen depends on several factors. For instance: a full freezer will remain cold longer than a freezer partially filled. And a freezer full of meat will stay cold longer than a freezer filled with baked goods. Also, if the food still contains ice crystals, it may be safely refrozen, although the quality and flavor may be affected. Use this food as soon as convenient. If the condition of the food is poor or is in any way questionable, it is wise to dispose of it.

### If your freezer stops running:

- Is the power supply cord plugged into a live circuit with the proper voltage? (See page 4.)
- Have you checked your home's main fuses or circuit breaker box?
- Is the Temperature Control turned ON?

### If the compressor seems to run too long:

- Is the condenser, located on the back of the freezer, free of dust and lint?
- Is there enough air circulation space above and in back of the freezer?
- On hot summer days or if the room is hot, the compressor will run longer to provide the correct amount of cooling.
- If large amounts of unfrozen food have been put into the freezer, the compressor will run longer.

## 2. If you need assistance\*...

**Call Whirlpool COOL-LINE® service assistance telephone number. Dial free from anywhere in the U.S.:**

**1-800-253-1301**

and talk with one of our trained Consultants. The Consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

## 3. If you need service\*...



Whirlpool has a nationwide network of franchised TECH-CARE® Service Companies. TECH-CARE service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate TECH-

CARE service in your area, call our COOL-LINE service assistance telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

**APPLIANCES - HOUSEHOLD-  
MAJOR - SERVICE & REPAIR**

**ELECTRICAL APPLIANCES-  
MAJOR - REPAIRING & PARTS**

**OR**

**WASHING MACHINES, DRYERS  
& IRONERS - SERVICING**

**WHIRLPOOL APPLIANCES  
FRANCHISED TECH-CARE SERVICE**

**SERVICE COMPANIES**

**XYZ SERVICE CO  
123 Maple ..... 999-9999**

## 4. If you have a problem\*...

Call our COOL-LINE service assistance telephone number (see Step 2) and talk with one of our Consultants, or if you prefer, write to:

Mr. Donald Skinner  
Director of Customer Relations  
Whirlpool Corporation  
2000 M-63  
Benton Harbor, MI 49022

Please include a daytime phone number in your correspondence.

## 5. If you need FSP® replacement parts\*...

FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.

To locate FSP replacement parts in your area, refer to Step 3 above or call the Whirlpool COOL-LINE service assistance number in Step 2.

\*If you must call or write, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed in order to better respond to your request for assistance.

# Whirlpool® Domestic Freezer Warranty

FZ003

LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
<b>FULL ONE YEAR WARRANTY</b> From Date of Purchase	FSP® replacement parts and repair labor to correct defects in materials or workmanship.
<b>FULL TEN YEAR WARRANTY</b> From Date of Purchase	FSP® replacement parts and repair labor to correct defects in materials or workmanship in the sealed refrigeration system. These parts are: 1. Compressor 2. Evaporator 3. Condenser 4. Drier 5. Connecting tubing
<b>WHIRLPOOL WILL NOT PAY FOR</b>	
<b>A. Service calls to:</b> 1. Correct the installation of the freezer. 2. Instruct you how to use the freezer. 3. Replace house fuses or correct house wiring or plumbing. 4. Replace light bulbs or batteries. <b>B. Pick up and delivery.</b> This product is designed to be repaired in the home. <b>C. Damage to freezer</b> caused by accident, misuse, fire, flood, acts of God or use of products not approved by Whirlpool. <b>D. Food loss coverage</b> for freezers used in commercial applications.	

**Limited domestic food loss coverage.** See below for details on limited domestic food loss protection plan. Service under the full warranties must be provided by an authorized Whirlpool® service company. WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Outside the United States, a different warranty may apply. For details, please contact your authorized Whirlpool distributor or military exchange.

## LIMITED DOMESTIC FOOD LOSS COVERAGE REIMBURSEMENT FOR FOOD LOSSES

During the first year of ownership, the Whirlpool Freezer warranty provides reimbursement as outlined below for food actually spoiled while stored in the freezer as a result of defects in materials or workmanship.

During the second through tenth years of ownership, reimbursement will be made as outlined below for food actually spoiled while stored in the freezer as a result of a **FAILURE OF THE SEALED REFRIGERATION SYSTEM.**

Food spoilage losses must be verified by Whirlpool or an authorized Whirlpool® service company. Reimbursement of loss will be based on domestic use and freezer size up to the total cumulative amount shown for the ten year warranty period.

9.9 cu. ft. or smaller	up to \$ 75.00 maximum payment
10.0 cu. ft. to 16.0 cu. ft.	up to \$125.00 maximum payment
16.1 cu. ft. and larger	up to \$200.00 maximum payment

The reimbursement amounts shown are representative for the contents of typical freezers by size and may or may not cover the actual replacement costs of the contents of your freezer. They are the maximum amounts, however, that will be paid and they are cumulative for the ten year warranty period.

Sorry, but Whirlpool is not responsible for food losses caused by natural spoilage, misuse or negligent care of the freezer, or by accidental or intentional disconnecting of the electric power cord, power interruption, inadequate power, fire damage, water damage, theft, or riots, strikes, war or acts of God.

If you need service, first see the "Service and Assistance" section of your freezer Use and Care Guide. After checking "Service and Assistance," additional help can be found by calling our COOL-LINE® service assistance telephone number, **1-800-253-1301**, from anywhere in the U.S.